



## DRAADLOZE BROADBAND INTERNET WIRELESS SUBSCRIPTION

### SUBSCRIBER DETAILS

REFERENCE NUMBER	<input type="text"/>	GPS Coordinates	S <input type="text"/>	E <input type="text"/>
Personal Name / Business Name	<input type="text"/>	Physical Address	<input type="text"/>	
ID / Company Reg No.	<input type="text"/>		<input type="text"/>	
	<small>Please attach copy of Proof of Identity or Company Documents</small>		<input type="text"/>	
VAT No.	<input type="text"/>	Town	<input type="text"/>	Code <input type="text"/>
Contact Person	<input type="text"/>	Postal Address	<input type="text"/>	
Cell phone Number	<input type="text"/>		<input type="text"/>	
Telephone Number	<input type="text"/>		<input type="text"/>	
Email	<input type="text"/>	Town	<input type="text"/>	Code <input type="text"/>

### SERVICE PLAN DETAILS (Contract Duration from date of installation and thereafter automatically renewable month to month.)

STANDARD HOME Month to Month			PREMIUM HOME Month to Month			BUSINESS Month to Month		
Up to 4 Mbps	R399.00	<input type="checkbox"/>	Up to 12 Mbps	R899.00	<input type="checkbox"/>	8 Mbps	R899.00	<input type="checkbox"/>
Up to 6 Mbps	R599.00	<input type="checkbox"/>	Up to 15 Mbps	R999.00	<input type="checkbox"/>	10 Mbps	R999.00	<input type="checkbox"/>
Up to 8 Mbps	R699.00	<input type="checkbox"/>	Up to 20 Mbps	R1199.00	<input type="checkbox"/>	15 Mbps	R1299.00	<input type="checkbox"/>
Up to 10 Mbps	R799.00	<input type="checkbox"/>	Up to 25 Mbps	R1299.00	<input type="checkbox"/>	20 Mbps	R1499.00	<input type="checkbox"/>

INSTALLATION Pricing May Change without Notice		DOMAINS Month to Month		VOIP Month to Month		EXTRAS Once Off (Pricing May Change)	
AC Litebeam + Router	R3500.00 <input type="checkbox"/>	Activation + Renewal	R250.00 <input type="checkbox"/>	Line Rental	R115.00 <input type="checkbox"/>	Extra Wireless Router	R665.00 <input type="checkbox"/>
LR Litebeam + Router	R4500.00 <input type="checkbox"/>	Gold – 25 Mails 3 GB	R150.00 <input type="checkbox"/>	Additional Lines Each	R75.00 <input type="checkbox"/>	8 Port Gigabit Switch	R480.00 <input type="checkbox"/>
XR Litebeam + Router	R6000.00 <input type="checkbox"/>	Silver – 15 Mails 2 GB	R100.00 <input type="checkbox"/>	Hosted Extensions Each	R50.00 <input type="checkbox"/>	Network Cable P/Meter	R9.50 <input type="checkbox"/>
Point to Point Installation	R3500.00 <input type="checkbox"/>	Bronze – 10 Mails 1 GB	R50.00 <input type="checkbox"/>	Porting per Line	R150.00 <input type="checkbox"/>	Back UP UPS	R750.00 <input type="checkbox"/>

### BANKING DETAILS

Bank	<input type="text"/>	
Branch Name	<input type="text"/>	Branch Number <input type="text"/>
Account Name	<input type="text"/>	
Account Number	<input type="text"/>	
Account Type	<input type="text"/>	
Debit Order Date	1st <input type="text"/>	

### ACKNOWLEDGEMENT OF TERMS & CONDITIONS AND DEBIT ORDER AUTHORIZATION

I/We, \_\_\_\_\_, the undersigned, confirm the accuracy of the information contained in this document and warrant that I am duly authorized to sign on behalf of the subscriber. I hereby authorize Draadloze to debit my bank account with all amounts which are due and payable in terms of this Agreement. I hereby consent to Draadloze performing a credit check on me/us.

acknowledge that I have read, understand, and agree to be bound by the terms and conditions stated on [www.draadloze.co.za](http://www.draadloze.co.za) and that may be changed at any time.

Authorized Signature:	<input type="text"/>	Date:	<input type="text"/>
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### TERMS & CONDITION HIGHLIGHTS

All terms and conditions can be read at [www.draadloze.co.za](http://www.draadloze.co.za)

#### New Installations

- Before an installation will be scheduled the client is required to pay for the installation:  
A standard installation is as follows:

AC Litebeam: Up to 10KM  
Wi-Fi Router  
3M pole and bracket  
20M of cat6 network cable

LR / Powerbeam: Up to 20KM  
Wi-Fi Router  
3M pole and bracket  
20M of cat6 network cable

XR Litebeam: Up to 30KM  
Wi-Fi Router  
3M pole and bracket  
20M of cat6 network cable

- Any other equipment or special equipment required that does not fall under a standard installation will be charged to the client's account.

#### Support Included

- All equipment used as part of a standard installation remains the property of the client.
  - Equipment damaged by external factors will be replaced at discounted rates to the client.
  - If the equipment was damaged by the client, full replacement cost will be charged.
  - It is the responsibility of the client to ensure that the equipment is protected to the best of their ability, (using UPS devices, surge protector plugs, unplugging devices during lightning events, etc.)
  - The internal network is the client's responsibility to install and maintain, Draadloze may quote to install and maintain a local network but is not obligated to do so.
- A callout fee which include labour and travel cost will be charged to the clients account when equipment needs to be maintained or replaced.

#### Labour and Travel

- Labour and travel costs are not included as support. A standard callout fee which includes labour and travel will be charged for every-callout.

#### Reinstallation

- Re-installation charges will be levied if the client re-locates to other premises.

#### Cancellation

- If the client terminates the agreement one calendar months' notice is required before the cancellation will take place.

#### None Payment

- Should your bank return your debit order due to nonpayment an extra levy of R150.00 will be charged for bank fees and your connection will be suspended.
- Should you pay by EFT and payment is not received by the 7<sup>th</sup> of the month your connection will be suspended.
- All Suspended accounts will incur a R150.00 reactivation Fee.
- It remains the Customers responsibility to use the correct ACCOUNT REFERENCE when paying via EFT.

Authorized Signature:

YYYY / MM / DD

Date:

#### Client Added to SMS system

YYYY / MM / DD

#### FOR OFFICE USE ONLY

#### Client Added to RADMAN

YYYY / MM / DD

#### Client Added to NETCASH

YYYY / MM / DD

21 Garvock Street, Harrismith, Freestate, 9880

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www.draadloze.co.za